

Apple Pay Frequently Asked Questions

What is a contactless payment?

Contactless payments are transactions that use chip-based technology and require no physical connection between the payment device (a card or mobile device) and the physical merchant terminal.

Is Apple Pay safe and secure for making payments?

The safety and security of your account information is of the highest importance. When you make payments with Apple Pay and your Premier America card:

- Your card number is not revealed to the merchant.
- Purchases are protected by Zero Liability, so you won't be held responsible for promptly reported, unauthorized transactions.

Is there a charge to use Apple Pay?

No. There is no charge to use Apple Pay, however you may be charged access rates depending on your carrier and service plan.

What Premier America cards can I add to Apple Pay?

Apple Pay will work with all Premier America credit and debit cards.

Why am I being asked to verify my Premier America card?

For security reasons, you may need to provide additional verification to add your cards to Apple Pay. If necessary, Passbook will tell you how to verify your card.

What if a card is lost or stolen?

Please report the loss immediately and mention that you are an Apple Pay customer. Your card will be cancelled so that no more purchases can be made. You should also remove the lost or stolen card from Passbook using the "Remove Card" option. When you receive your replacement card, you will need to add the new card to Apple Pay.

What if my iPhone or iPad® is lost or stolen?

In addition to notifying your mobile carrier, please contact us promptly and mention that you are an Apple Pay customer so that we can disable your card for use with Apple Pay. If you locate your device, you will need to add your card back to Apple Pay before making any Apple Pay purchases.

If you have the Find My iPhone app downloaded to your device, you can use it to restore original settings to your device. Please refer to the Apple website for more information about Find My iPhone.

Can I use multiple cards with Apple Pay?

Yes. You can load up to eight cards to Apple Pay.

More information

- More information about Apple Pay including how to add your debit and credit card(s), please visit the Apple Pay [support site](#).
- Apple Pay is available in participating merchant apps, and you can use Apple Pay with your iPhone 6 or iPhone 6 plus at more than 220,000 stores and restaurants whose payment terminals are set up to accept contactless payments. View the [list of merchants](#) at the Apple Pay site.