

# Automated Banking Service Quick Reference Guide 800-772-4000, opt. 1

## Menu Prompts

### 1 Account Balance

- (1) Checking Account
- (2) Savings Account
- (3) Loan Account
- (4) Credit Card
- (5) Certificates and Individual Retirement Accounts

### 4 Share or Loan Withdrawal

- (1) Checking Account
- (2) Savings Account
- (3) Loan Account
- (4) Credit Card

### 7 Change Your PIN

(This PIN is for Telephone Banking only)

### 2 Account History

- (1) Checking Account
- (2) Savings Account
- (3) Loan Account
- (4) Credit Card
- (5) Certificates and Individual Retirement Accounts

### 5 Get Account Information by Email

- (1) Checking Account
- (2) Savings Account
- (3) Loan Account
- (4) Credit Card
- (5) Certificates and Individual Retirement Accounts

### 8 Stop Payment

- (1) Stop Payment on a Specific Check Number
- (2) Stop Payment on a Check Range
- (3) Stop Payment Inquiry

### 3 Funds Transfer and Payments

- (1) Transfer Funds Immediately
- (2) Payments
- (3) Schedule a Funds Transfer
- (4) Hear Existing Scheduled Transfers

### 6 Card Services

- (1) Deactivate or Report a Card Lost or Stolen
- (2) Activate a Card

### 9 More Options

- (1) Future Dated Transactions
- (2) Credit Union Information
- (3) Dovenmuehle Loan
- (4) Loan Center

### Quick Options

1\* For Help | 3\* Return to Main Menu | 9\* Change Account Number | 0 To Speak with a Member Service Representative

\* To Hear the Previous Menu | # To Repeat the Menu Option | Hang up to End Call

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**CREDIT UNION**